

# 2011 UNITED NATIONS PUBLIC SERVICE AWARDS

## WINNERS

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### Category 1

### Preventing and Combating Corruption in the Public Service

#### Africa

#### 1<sup>st</sup> Place Winner



#### South Africa

**Initiative** : Result Slip Scanning Project

**Institution** : Electoral Commission of South Africa

## Asia and the Pacific

### 1<sup>st</sup> Place Winner



#### South Korea

Initiative : Migrant & Business Friendly Recruitment System

Institution : Human Resources Development of Service of Korea

## Asia and the Pacific

### 2<sup>nd</sup> Place Winner



#### South Korea

Initiative : Open Tax Court for Citizens

Institution : Seoul Metropolitan Government

## Europe and North America

### 1<sup>st</sup> Place Winner



#### Slovakia

Initiative : Transparent Town

Institution : Town Hall of Martin

## Europe and North America

### 2<sup>nd</sup> Place Winner



#### Romania

Initiative : Cities without Corruption, Cities with Future

Institution : Craiova Local Government

## Latin America and the Caribbean

### 1st Place Winner



#### Mexico

**Initiative** : Improving efficiency through administrative simplification

**Institution** : Secretaria de la Funcion Publica

## Western Asia

### 1st Place Winner



#### Oman

**Initiative** : Central Recruiting System

**Institution** : Ministry of Civil Service

## Western Asia

### 2nd Place Winner



#### Egypt

**Initiative** : Government Procurement Portal

**Institution** : General Authority for Government

## Category 2

### Improving the Delivery of Public Services

#### Africa

##### 1<sup>st</sup> Place Winner



##### Tanzania

**Initiative** : Participatory Approaches in Planning & Implementation of Regularization of Informal Settlements

**Institution** : The Property and Business Formalization Program

#### Africa

##### 2<sup>nd</sup> Place Winner



##### Tunisia

**Initiative** : Integrated System to Improve Trade Processes

**Institution** : Office de la Marine Marchande Et de Ports

#### Asia and the Pacific

##### 1<sup>st</sup> Place Winner



##### India

**Initiative** : Mission Convergence

**Institution** : Samajik Suvidha Sangam

#### Asia and the Pacific

##### 2<sup>nd</sup> Place Winner



##### South Korea

**Initiative** : 24-Hour E-Services for the Public

**Institution** : Ministry of Public Administration and Security

## Europe and North America

### 1st Place Winner



#### Poland

**Initiative** : Improving the quality of public services through partnerships

**Institution** : Tax Office in Sierpc

## Europe and North America

### 2nd Place Winner



#### Netherlands

**Initiative** : Informal Pro-Active Approach Model

**Institution** : Ministry of the Interior and Kingdom Relations

## Latin America and the Caribbean

### 1st Place Winner



#### Colombia

**Initiative** : Programa Alimentario MANA

**Institution** : Departamento de Antioquia

## Latin America and the Caribbean

### 2nd Place Winner



#### Peru

**Initiative** : Programa Revalora Peru

**Institution** : Programa Revalora Peru

## Western Asia

### 1<sup>st</sup> Place Winner



#### Oman

Initiative : Electronic Education Portal

Institution : Ministry of Education

## Western Asia

### 2<sup>nd</sup> Place Winner



#### Saudi Arabia

Initiative : Accelerating access to eGovernment services to all citizens

Institution : Ministry of Communications and Information Technology

## Category 3

### Fostering participation in policy-making decisions through innovative mechanisms

## Asia and the Pacific

### 1<sup>st</sup> Place Winner



#### South Korea

Initiative : Information Network Village Project

Institution : Ministry of Public Administration and Security

## Asia and the Pacific

### 2<sup>nd</sup> Place Winner



#### Thailand

Initiative : Participatory Irrigation Management

Institution : Royal Irrigation Department

## Europe and North America

1<sup>st</sup> Place Winner



### Canada

**Initiative** : Strategic Course of Action for Reconciliation with Aboriginal People

**Institution** : Ministry of Aboriginal Affairs

## Europe and North America

2<sup>nd</sup> Place Winner



### Portugal

**Initiative** : Simplex Public Consultation and Simplex Idea

**Institution** : Agency for the Public Services Reform

## Latin America and the Caribbean

1<sup>st</sup> Place Winner



### Mexico

**Initiative** : Public Call to Identify the Most Useless Processes

**Institution** : Secretaria de la Funcion Publica

## Category 4

### Advancing Knowledge Management in Government

#### Africa

1<sup>st</sup> Place Winner



South Africa

Initiative : Gauteng Integrated Decision Support

Institution : Gauteng Department of Agriculture and Rural Development

#### Asia and the Pacific

1<sup>st</sup> Place Winner



Thailand

Initiative : Service Excellence Tax Office

Institution : Revenue Department of Thailand

#### Asia and the Pacific

2<sup>nd</sup> Place Winner



South Korea

Initiative : E-People System: Knowledge Management for People's Voice

Institution : Anti-Corruption and Civil Rights Commission



## Europe and North America

### 1<sup>st</sup> Place Winner



#### Portugal

Initiative : Common Knowledge Network

Institution : Agency for the Public Services Reform

## Latin America and the Caribbean

### 1<sup>st</sup> Place Winner



#### Brazil

Initiative : Monitoring of Public Expenditure

Institution : Office of the Comptroller General

## Latin America and the Caribbean

### 2<sup>nd</sup> Place Winner



#### Dominica

Initiative : Improving Data Collection on Fish activities and Coastal Resources Management

Institution : Fisheries Division

## Western Asia

### 1<sup>st</sup> Place Winner



#### Oman

**Initiative** : Transforming the Society through E-Oman Strategy

**Institution** : Information Technology Authority

## Western Asia

### 2<sup>nd</sup> Place Winner



#### United Arab Emirates

**Initiative** : Dubai Knowledge Management Program

**Institution** : Dubai Executive Council- DGEP

## Category 5

### Promoting Gender-Responsive Delivery of Public Services

#### Asia and the Pacific

##### 1<sup>st</sup> Place Winner



##### India

**Initiative** : Increasing Access to Justice for Poor Women Who Are Victims of Sexual Atrocities

**Institution** : Swanchetan Society for Mental Health

#### Asia and the Pacific

##### 2<sup>nd</sup> Place Winner – sharing second place



##### South Korea

**Initiative** : Self-Empowerment Program for Runway Teenage Women

**Institution** : Seoul Metropolitan Government

#### Asia and the Pacific

##### 2<sup>nd</sup> Place Winner – sharing second place



##### South Korea

**Initiative** : Online Career Coaching Services

**Institution** : Gyeonggi Women's Development Centre

## Western Asia

### 1<sup>st</sup> Place Winner



#### **Egypt**

**Initiative** : Women Health Outreach Program

**Institution** : Ministry of Health

## Western Asia

### 2<sup>nd</sup> Place Winner



#### **Oman**

**Initiative** : National Associates for Cancer Awareness

**Institution** : Mobile Mammography Unit