



Revenue Department News

News No. : 3/2017
Date : 16th December 2016
Subject : The Revenue Department extends the operating hours of Hotline 1161 beyond normal business hours until 18.00 hrs

Mr. Somchai Saengratmaneedet, Deputy Director-General and Spokesperson of the Revenue Department, reveals that, "At present, a high number of taxpayers makes enquiries about tax issues via our Hotline service. Moreover, the government has passed many tax measures to support the tourism industry and stimulate the economy (aka. "Shopping for the Nation") before the end of the year. The time for filing Personal Income Tax returns for the tax year 2016 is also drawing near. Therefore, the Revenue Department will extend the operating hours of the RD Intelligence Center Tel. 1161 in order to facilitate and serve taxpayers better, from now to 30th September 2017. The new operating hours are as follows:

Month	Operating Hours
December 2016 – September 2017 (Except 1 st March – 8 th April 2017) - Week day	08.30 – 18.00 hrs
1 st March – 8 th April 2017 - Week day - Saturday: 4 th , 11 th , 18 th , 25 th March 2017 and 1 st , 8 th April 2017	08.30 – 20.00 hrs 08.30 – 16.00 hrs

During these extended hours, the Revenue Department has arranged 120 operators to provide faster and better services for taxpayers. In addition, taxpayers can also receive information from our automated phone system and request for documents through fax 24 hours a day, 7 days a week."
