



Revenue Department News

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Subject : Tax refund via PromptPay

According to the Revenue Department's announcement, taxpayers can sign up for PromptPay and register with National Identification Number (13 digits) and the bank account. With this method, taxpayer will get the refund faster. On 9th January 2017, posts appeared on the social media claiming that the SMS from Revenue Department notified that tax refund was transferred to bank account via PromptPay; however, no money was wired to the bank account.

Mr. Somchai Saengratmaneedet, Deputy Director-General and Spokesperson of the Revenue Department, clarified that "Such incident was caused by errors in SMS notifications since it is a new process of tax refund. However, Revenue Department confirms that PromptPay system does not cause a problem for tax refund. The error was only caused by the procedure of SMS notifications. In addition, the specific taxpayer who complained about the system on 9th January 2017 has already received tax refund in the bank account via PromptPay on 10th January 2017. Any taxpayer whose tax refund has been approved will receive the refund within a similar time period regardless of the PromptPay account tied to any bank.

For further queries, please contact any Area Revenue Office or RD Call Center at Tel. 1161.
