



Revenue Department News

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Subject : Tax refund via PromptPay

Some news agencies claimed that the Revenue Department treats tax refund differently between Promptpay registrants and non-registrants.

Mr. Prasong Poontaneat, The Director-General of the Revenue Department, clarified that “In 2017 the government has a National e-payment strategy which aims to develop infrastructure for electronic payment system and reduce use of cash in Thailand. PromptPay is one of the projects under this strategy. The Revenue Department foresees the benefits of this project and begins to refund personal income tax via PromptPay account for the first time this year. With PromptPay, taxpayers benefit from the convenience, save time to make a deposit, do not have to wait for the refund cheques by post as well as solve the problem of undelivered and lost cheques. In the past, more than 100,000 cheques were lost. In addition, the government can save costs and expenses. When a taxpayer files the tax return, the system will analyze the tax return. If the tax return passes the risk-criteria, the system will automatically refund and send information the relevant units to check whether the taxpayer has PromptPay or not. If a taxpayer has PromptPay account, the money will be refunded the next day. However, for those without PromptPay, the system will check again after a short period whether taxpayers have registered for PromptPay or not. If not, the system will print the cheque and send by post, accordingly.”

Mr. Prasong Poontaneat, said that “From tax filing and refund statistics since January 2017 – until now, around 60 percent of taxpayers have PromptPay. Many others are also in the registration process. However, the Revenue Department has no policy to force everyone to register to PromptPay system. Taxpayers without PromptPay can get refund by post as mentioned above.”

For further queries, please contact any Area Revenue Office or RD Intelligence Center at Tel. 1161.
