



Revenue Department News

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Subject : The Revenue Department warns taxpayers to watch out for tax refund scams via ATMs

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There have been phone scams targeting taxpayers and claiming to be from the Revenue Department. Victims are told they have received refund and are tricked into providing personal information or making payment via ATM. Many taxpayers already have fallen victims and lost their money.

Mrs. Patricia Mongkhonvanit, Acting Principal Advisor on Strategic Tax Administration (Energy Industry) and Spokesperson of the Revenue Department clarified that “The Revenue Department does not have the policy to call and ask personal information from taxpayers. If the Revenue Department has any inquiries or need additional documents, a formal notice will be sent to each taxpayer. For any persons whose withholding tax amount exceed the payable tax amount, once the document checking is completed by the officers, the amount will be refunded via PromptPay or by bank check. For the first refund method, taxpayers must register for PromptPay with their 13 digit personal ID member. For the latter refund method, the bank check specifying the name and surname of the taxpayers will be mailed to their residential address. Taxpayers do not have to do any transaction in order to receive tax refund at ATMs.”

The Revenue Department warns taxpayers not to fall for this type of phone scams. For further enquiries, please consult with the officers at any Area Revenue Office nationwide or RD Intelligence Center at Tel. 1161.

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