



# Revenue Department News

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Subject : The Revenue Department received the Public Sector Excellence (Lert-Rat) Award for 2020

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The Revenue Department of Thailand received the Public Sector Excellence (Lert-Rat) Award for 2020 and other four annual public sector awards for public service, participatory governance, and public sector management quality, proving its operational excellence in public service efficiency, organizational management, and public participation.

Dr. Ekniti Nitithanprapas, the Director-General of the Revenue Department, revealed that “The Public Sector Development Commission announced the results of the Public Sector Excellence Award for 2020 and the Revenue Department was the only agency to receive the Public Sector Excellence Award, an award given to public agencies with excellent public administration. On top of that, the Department received additional public sector awards in three categories including:

**1. Outstanding Public Service Award** for “Nong Aree Tax Intelligent” which is designed to improve tax enquiry service using AI technology to provide taxpayer-centric solutions.

**2. Outstanding Participatory Governance** for the open governance which demonstrates the Department’s commitment to promote public governance that engages taxpayers, businesses, and other stakeholders through information and consultation.

**3. Two Public Sector Management Quality Awards for:**

**3.1 Public Sector Management Quality 4.0** which reflects the Department’s success in organizational management that is modern and high-performing based on operational system standard, value-added innovation, change resilience, and commitment to Government’s 4.0 policy.

**3.2 Public Sector Management Quality** in organizational leadership and social responsibility which reflects the Department’s success in organizational management and governance as well as social contribution which has led to its operational efficiency and sustainable success.”

Dr. Ekniti Nitithanprapas, the Director-General of the Revenue Department, added “The Revenue Department has recognized the importance of digital technology in driving digital transformation for more than 2 years. Thanks to our staff’s commitment and dedication, we were able to receive this national award which manifests to our taxpayers, business-partners, and stakeholders that we are committed to improve taxpayer services and to ensure simplicity, convenience, speed, and security, transparency and fairness for taxpayers so that they can adjust to the new normal and future challenges.”

For more information, please call 1161 (RD Intelligence Center) or contact any Revenue Department offices nationwide.

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