

## **Revenue Department News**

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Subject: The Revenue Department uses <a href="mailto:saraban@rd.go.th">saraban@rd.go.th</a> to send and receive

memorandums between government agencies

The Revenue Department focuses on Digital transformation by using <u>saraban@rd.go.th</u> to send and receive memorandum between government agencies from now onwards, with the aim to lower paper usage and transform to full-fledged digital agency.

Mrs. Sommai Siriudomset, Principal Advisor on Strategic Tax Administration (Energy Industry) as spokesperson of the Revenue Department, revealed that "The Revenue Department has continuously raised the level of government services in digital platform. Especially during the COVID-19 pandemic, the Revenue Department has facilitated taxpayers through electronic channels such as encouraging taxpayers to conduct tax transactions at home, TAX from Home, requesting a copy of tax return and building tax literacy through online seminar etc. Recently, the Revenue Department uses <a href="mailto:saraban@rd.go.th">saraban@rd.go.th</a> to send and receive memorandums between government agencies as a way to promote and support other government agencies to contact the Revenue Department via electronic system which is in line with guidelines for the development of digital government and make the services quicker, and reduce steps and paper usage. As a result, the Revenue Department won "Excellent Agency" award of 2020 which is presented by Office of the Public Sector Development Commission. This award is given to government agency that exhibits excellence in performing its function."

For further enquiries, please contact Office of the Secretary, the Revenue Department at Tel. 02 272 9390 or RD Intelligence Center at Tel. 1161.

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